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- https://api.incsapp.com

????

- /external/tasks

????

- **POST**

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- Content-Type: application/json
- Authorization: Bearer a06b3b2d7f762....

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参数名	类型	必填	描述
name	string	是	任务名称，限 256字符
description	string	否	任务描述，限 256字符
task_template_id	int	否	任务模板 id
user_phone	string	是	任务对象手机号，必须是区号开头的纯数字格式，例如："6281512341234"
user_name	string	否	任务对象名称
assignee_username	string	是	任务被分配人账号
channels	array	是	任务通讯通道，可多选，通道名 +通道授权 id（voice通道不需要填授权 id）

参数名	类型	必填	描述
custom_data	object	否	任务模板对应的自定义数据字段值

????

```
{
  "name": "8 月催收任务",
  "description": "",
  "task_template_id": 123,
  "user_phone": "628123456789",
  "user_name": "Budi",
  "assignee_username": "agent1",
  "channels": [
    {
      "channel_name": "whatsapp-meta",
      "auth_id": 30058
    },
    {
      "channel_name": "voice"
    }
  ],
  "custom_data": {
    "订单号": "ORD-1",
    "金额": "100000"
  }
}
```

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```
{
    "status": "success",
    "code": 200,
    "message": "",
    "data": {
        "total": 1,
        "data": [
            {
```

```
                "id": 3625,
                "creation_id": 181,
                "name": "9 □□□□□",
                "description": "www",
                "channels": [
                    {
                        "channel_name": "voice",
                        "auth_id": 30090,
                        "conversation_id": 5580
                    },
                    {
                        "channel_name": "whatsapp-meta",
                        "auth_id": 30058,
                        "conversation_id": 5581
                    }
                ],
                "user_name": "Budi",
                "user_phone": "628123456789",
                "assignee_username": "incs_1",
                "status": 1,
                "task_template_id": 11,
                "custom_data": {
                    "data": "2026-09-10",
                    "money": "100000",
                    "name": "www",
                    "number": "432526436436"
                },
                "created_at": "2026-09-14 10:35:13",
                "updated_at": "2026-09-14 10:53:47"
            }
        ]
    },
    "error": {}
}
```


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```
{
    "status": "error",
    "code": 400,
    "message": "Data error",
```

```
    "data": {},
    "error": {}
}
```

□□□ #9
□ zhengtian □□□ 2 □□ 2026 07:21:48
□ zhengtian □□□ 14 □□ 2026 06:31:50