# ????? -- RCS

## ????

- □□□ **INCS** □□□□□□□□

## ??????

- **POST**

## ????

### ????

| □□□ | □□ | □□ | □□ |
| --- | --- | --- | --- |
| event | string | □ | □□□□□□□□□□<br>"new_message" |
| channel_id | int | □ | INCS □□□□□ ID |
| message | object | □ | RCS<br>□□□□□□□□□□□□□□<br>□□□□ |

### ????

```
{
    "event": "new_message",
    "channel_id": 30058,
    "business_phone": "",
    "message": {
        "senderPhoneNumber": "+6281519140000",
        "messageId": "da220bf7-e15b-4b2b-90af-1860eb335872",
        "sendTime": "2026-02-02T08:11:41.193204Z",
        "agentId": "infinity_links_indo_test_promo_tqzwtuox_agent@rbm.goog",
        "suggestionResponse": {
            "postbackData": "shop_url",
            "text": "Buy Now at INCS",
            "type": "ACTION"
```

```
        }
    }
}
```

# message ????

## 1. Text Message

```
{
    "senderPhoneNumber": "+628XXXXXXXXX",
    "messageId": "5312df2b-54e3-457d-8654-49a4f3ba1a19",
    "sendTime": "2024-04-20T10:11:02.589915Z",
    "text": "Hiii",
    "agentId": "test_vhbgamhn_agent@rbm.goog"
}
```

## 2. File Message

```
{
    "senderPhoneNumber": "+628XXXXXXXXX",
    "messageId": "5312df2b-54e3-457d-8654-49a4f3ba1a19",
    "sendTime": "2024-04-20T10:58:29.951141Z",
    "userFile": {
        "thumbnail": {
            "mimeType": "image/jpeg",
            "fileSizeBytes": 8001,
            "fileUri": "https://rcs-user-content-ap.storage.googleapis.com/baf60d40-f197-497f-83f8-5a52fd081262/54b9a1aae33ff62d14ea58db59f43ff04cf62d2329041b110b724b7447a7"
        },
        "payload": {
            "mimeType": "image/jpeg",
            "fileSizeBytes": 144594,
            "fileName": "1000002217.jpg",
            "fileUri": "https://rcs-user-content-ap.storage.googleapis.com/f7cdd990-83ea-4b8d-ba89-73eacf8d7d8a/d63d8f295248fc67cc1716658c169bba70f98b0513798c3c60f56f52734f"
        }
    },
    "agentId": "test_vhbgamhn_agent@rbm.goog"
}
```

## 3. Response to suggestion – REPLY

```
{
    "senderPhoneNumber": "+628XXXXXXXXX",
    "messageId": "5312df2b-54e3-457d-8654-49a4f3ba1a19",
    "sendTime": "2024-04-05T13:15:40.152413Z",
    "agentId": "test_vhbgamhn_agent@rbm.goog",
    "suggestionResponse": {
        "postbackData": "user_reply_what_is_rcs",
        "text": "what is RCS?",
        "trackdata": {
            "suggestionType": "reply",
            "msgType": "richcard",
            "cardIndex": 0,
            "suggestionIndex": 1,
            "msgId": "019cc232-229a-7353-b860-87709fa4d7d4",
            "msgDate": "2026-03-06T08:09:51.895Z",
            "template": "2217703609111640005"
        },
        "type": "REPLY"
    }
}
```


## 4. Response to suggestion – ACTION


```
{
    "senderPhoneNumber": "+628XXXXXXXXX",
    "messageId": "5312df2b-54e3-457d-8654-49a4f3ba1a19",
    "sendTime": "2024-04-05T13:16:42.183829Z",
    "agentId": "test_vhbgamhn_agent@rbm.goog",
    "suggestionResponse": {
        "postbackData": "user_action_open_url",
        "text": "visit our website",
        "trackdata": {
            "suggestionType": "url_action",
            "msgType": "richcard",
            "cardIndex": 0,
            "suggestionIndex": 0,
            "msgId": "019cc232-229a-7353-b860-87709fa4d7d4",
            "msgDate": "2026-03-06T08:09:51.895Z",
            "template": "2217703609111640005"
        },
```

```
        "type": "ACTION"
    }
}
```

## 5. Location message

```
{
    "senderPhoneNumber": "+62XXXXXXXXXX",
    "messageId": "b0d0ea18-c809-4206-9ca2-5baf02707fe0",
    "sendTime": "2025-07-29T06:08:36.741050Z",
    "agentId": "test_dev_vhbgamhn_agent@rbm.goog",
    "location": {
        "longitude": 78.3861501,
        "latitude": 17.4370557
    }
}
```

---

□□□ #4
□ zhengtian □□□ 2 □□ 2026 08:14:11
□ zhengtian □□□ 7 □□ 2026 07:07:25