Fetch templates list

Request

API Domain

- https://api.incsapp.com

API Route

- /external/templates/rcs

Method

- **GET**

Headers

- certification-code: f484bd42-4a0c-39d....

Parameters

Parameter	Type	Mandatory	Description
last_id	string	No	template_id of the last record on the previous page
count	int	No	Number of items per page. Default is 10, maximum is 100.

Response

Sample Successful Response

```
{
    "status": "success",
    "code": 200,
    "message": "",
    "data": [
        {
            "template_id": "2217670963801515124",
            "name": "api_4_carousel_image",
            "type": "carousel",
            "category": "PROMOTION",
            "status": "APPROVED",
            "content": {
                "height": "SHORT",
                "width": "MEDIUM",
                "carouselCard": [
                    {
                        "cardTitle": "New watches",
                        "cardDescription": "Dear [name] brand new watches for less price",
                        "mediaUrl": "https://incs-test.oss-ap-southeast-
1.aliyuncs.com/chat/images/eb9872d5-b1d3-4e97-8c86-75b0495fa8f1.png?x-oss-
process=image/crop,w_1200,h_480,g_center",
                        "suggestions": [
                            {
                                "suggestionType": "url_action",
                                "url": "https://www.infin80linx.co.id",
                                "text": "Buy Now at [offer_1]",
                                "postbackData": "shop_url"
                            }
                        ]
                    },
                    {
                        "cardTitle": "New perfumes",
                        "cardDescription": "Dear [name], Choose from brand new perfumes.",
                        "mediaUrl": "https://incs-test.oss-ap-southeast-
1.aliyuncs.com/chat/images/eb9872d5-b1d3-4e97-8c86-75b0495fa8f1.png?x-oss-
process=image/crop,w_1200,h_480,g_center",
                        "suggestions": [
                            {
                                "suggestionType": "dialer_action",
                                "phoneNumber": "+6281519140200",
```

```
                            "text": "Call now",
                            "postbackData": "call_click"
                        }
                    ]
                }
            ]
        },
        "created_time": 1767096381,
        "updated_time": 1767337736,
        "status_updated_time": 1767337733
    },
    {
        "template_id": "2217670951241515121",
        "name": "api_4_standalone_image",
        "type": "richcard",
        "category": "PROMOTION",
        "status": "APPROVED",
        "content": {
            "orientation": "VERTICAL",
            "height": "SHORT",
            "standaloneCard": {
                "cardTitle": "Keep calm & BAT on!",
                "cardDescription": "Dear [name], time to participate in lucky draw and win
prizes",
                "mediaUrl": "https://incs-test.oss-ap-southeast-
1.aliyuncs.com/chat/videos/6943e9cea07d7.mp4",
                "thumbnailUrl": "",
                "suggestions": [
                    {
                        "suggestionType": "reply",
                        "text": "Avail offer [offer_name]",
                        "postbackData": "offer_reply"
                    }
                ]
            }
        },
        "created_time": 1767095125,
        "updated_time": 1767337727,
        "status_updated_time": 1767337724
    },
    {
```

```
            "template_id": "2217670929841515117",
            "name": "api_3",
            "type": "text",
            "category": "PROMOTION",
            "status": "APPROVED",
            "content": {
                "textMessage": "text template with parameters [name] and suggestions",
                "suggestions": [
                    {
                        "suggestionType": "reply",
                        "text": "Need [service_name]?",
                        "postbackData": "click_reply"
                    },
                    {
                        "suggestionType": "url_action",
                        "url": "https://www.infin80linx.co.id/",
                        "text": "Visit our Website",
                        "postbackData": "url_click"
                    },
                    {
                        "suggestionType": "dialer_action",
                        "phoneNumber": "+6281519236680",
                        "text": "Call Now",
                        "postbackData": "call_now"
                    }
                ]
            },
            "created_time": 1767092985,
            "updated_time": 1767337721,
            "status_updated_time": 1767337718
        }
    ],
    "error": {}
}
```


□□□ #4
□ zhengtian □□□ 27 □□ 2026 07:53:31
□ zhengtian □□□ 27 □□ 2026 08:06:25